



## **Complaint Cell**

If you are dissatisfied with any of our services or products, please raise a complaint here. You may also call us!

Email Address: sbcc@standardbankbd.com

However, you can mail us at the following addresses.

SAVP & Head of Complaint Cell Standard Bank Limited, Head Office Metropolitan Chamber Building (3<sup>rd</sup> Floor) 122-124 Motijheel C/A, Dhaka-1000

For further assistance, please contact with the following persons during working hours of 10:00am to 06:00pm on Sundays to Thursdays.

Name	Designation	Telephone No	Mobile No	Fax No	Email
Mr. Md. Saiful Islam	SAVP	+88 02 9515628,	01715866111	+88 02 9571314	sbcc@standardbankbd.com
		9558375 (Ext.117)			
Mr. Mohammed Raffat Khalid	SO	+88 02 9515628,	01912044766	+88 02 9571314	sbcc@standardbankbd.com
		9558375 (Ext.128)			